

## To Whom It May Concern

Our ref: LDR

Date: 30<sup>th</sup> April 2013

Dear Sir / Madam,

## **Fox Maintenance**

The above named firm has been retained by the Environment Agency for approximately seven years during which time a variety of projects, large and small, have been assigned to them at various Environment Agency sites in the South East of England.

My own personal involvement with them has been at the sites for which I am responsible in Hertfordshire, the two biggest of which are our North East Thames Area Office on the Hatfield Business Park and our Operations Depot at Amwell End in Ware.

As Facilities Operations Team Leader I have had to obtain quotations for the various jobs required to be done at all my sites and approve these together with the site specific Method Statements and Risk Assessments and supervise the contractors whilst on site and sign off the work on completion.

I have used Fox Maintenance extensively over these past years for a wide variety of building related projects at my sites. These sometimes required the flexibility of out of hours or week-end working to minimise disruption to the business and full cooperation was always given to achieve this.

I have found Richard Fox and his team very easy to deal with and very co-operative in ensuring work is carried out in a timely manner with full consideration given to health and safety requirements and environmental issues and to a high standard of workmanship.

I have no hesitation in recommending Fox Maintenance to any other company or body who wish to engage their services.

Liam DeRoe

Facilities Operations Team Leader

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